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BORN Elizabeth, New Jersey, August 1944

EDUCATION AND DEGREES

Doctor Honoris Causa. (Honorary Ph.D.)	Free University of Brussels	1987
Ph.D.	Stanford University	1971
M.S.	Stanford University	1967
B.S.	Columbia University	1965

PRIMARY APPOINTMENTS

Professor of Computer Science (by courtesy) Indiana University, Bloomington	1999-present
Professor of Information Science and Information Systems SLIS Indiana University, Bloomington	1996-present
Director Center for Social Informatics (http://www.slis.indiana.edu/CSI)	1996-present
Director Master of Information Science Degree (SLIS)	1996-present
Professor Department of Information and Computer Science, Graduate School of Management and Center for Research on Information Technology in Organizations, UCI	1983-1996
Assistant & Associate Professor Department of Information and Computer Science and Public Policy Research Organization, UCI	1973-1983
Assistant Professor Department of Computer Science University of Wisconsin, Madison	1971-1973

Assistant Professor 1971-1972
Mathematics Research Center
University of Wisconsin, Madison

Research Engineer 1966-1971
Artificial Intelligence Center
Stanford Research Institute

VISITING APPOINTMENTS

Visiting Professor Spring 1991,
Solvay School of Management 1992 and 1993
University of Brussels (ULB)

Visiting Professor Summer 1986
Copenhagen School of Business and Economics

Visiting Researcher Fall 1983
Gesellschaft für Mathematik und Datenverarbeitung,
Bonn, Germany

Research Fellow Spring 1982
Program on Information Resources Policy,
Harvard University

PROFESSIONAL AWARDS

Silver Core Award 1983
International Federation of Information
Processing Societies (IFIP)

Professional Service Award 1984
Association of Computing Machinery

Fellow: 2001
American Assoc. Advancement of Science

SENIOR EDITORIAL RESPONSIBILITIES

Editor in Chief 1995-present
The Information Society
<http://www.slis.indiana.edu/TIS>

Member
Editorial Advisory Board
Social Science Computer Review 1987-1999
Computer Supported Cooperative Work 1992-present
Journal of Computer Mediated Communication 1995-present
E-Services Journal 1998-present

Member

Editorial Board - current service	
<i>Accounting, Management and Information Technologies</i>	1990-2000
<i>Consumption, Markets & Culture</i>	1996-present
<i>Office: Technology and People</i>	1982-present
<i>Wiley Series in Information Systems</i>	1984-present

**Previous Service as Editor,
Associate Editor or Board Member:**

<u>Series Editor</u>	1982-1990
<i>Columbia University Press:</i>	
<i>Communications of the ACM</i>	1975-1996
<i>Computers and Society (A Bulletin)</i>	1974-1980
<i>International Journal of Policy Analysis and Information Systems</i>	1979-1983
<i>The Information Society</i>	1980-1995
<i>Systems, Objectives, Solutions</i>	1983-1984
<i>Computers and the Social Sciences</i>	1984-1987
<i>ACM Transactions on Information Systems</i>	1987-1996
<i>The Journal of Computing and Society</i>	1987-1989
<i>Journal of the AIS</i>	1998-2001

Referee for:

Journal of the ACM, Information and Control, SIAM Journal on Computing, Communications of the ACM, Computing Surveys, MIS Quarterly, Social Networks, Qualitative Sociology, Perceptual and Motor Skills, Management Science, Information Systems Research, Science Technology and Human Values, American Sociological Review, Administrative Science Quarterly, Social Studies of Science, JASIS, Journal of Computing, Organizational Science.

**SELECTED
PROFESSIONAL
ACTIVITIES**

Chair	1976-1984
Working Group on the Social Accountability of Computing of Technical Committee TC9, IFIP	
Organizer	1997
NSF Workshop on Advances in Organizational and Social Informatics	
Organizer	
Irvine Workshop on Computerization and Worklife	December, 1986
Irvine '80 Conference on the Social Issues and Impacts of Computing	June 1980
Organizer	
Irvine Research Conference on the Social Issues and Impacts of Computing (NSF funded)	August 1979
Member	
Office of Technology Assessment, U.S. Congress Panels on National Information Systems	1978-1982

AI applications	1984
Wireless Issues in NII, Chair	1994-95
Member	
ACM Committee on Computers and Public Policy	1974-1980
Exec Committee of the ACM Committee on US Public Policy	1987-present
Research Advisory Committee- Internet Policy Institute	1993-2002
National Conference of Lawyers and Scientists	1998-2000
AAAS-ABA committee]	1997-2000
IFIP Working Group WG9.2 on the Social Accountability of Computing	1984-present
AFIPS Committee on Electronic Funds Transfer Systems	1974-1979
Advisory Committee to NSF's Division of Information, Robotics, and Intelligent Systems	1987-1989
Track Chair	
ACM National Conference	1984
ACM Conference on Organizational Computing Systems	1995
Track Co-chair	
ICIS'97, AIS'97,AIS Conference (1997, 1998, 1999, 2000)	
Program Committees	
Second ACM Conference on Office Information Systems	1984
Fourth ACM Conference on Office Information Systems	1986
IFIP Conference on The Assessment of Information Systems	1986
IFIP WG8.2 Conference on The Imp act of Computer Technologies on Information Systems Development	1992
Conference on Organizational Computing Systems	1993
Society and the Future of Computing	1995, 1996
IFIP WG8.2 Conference on Information Technology and Changing Work	1995
ACM Conference on Computers and the Quality of Life	1996
ACM Digital Library Workshop	1996
Allerton Workshop on Digital Libraries	1996
NSF Workshop on Human Centered Computing	1996-1997
ACM Digital Library Conference	1997, 1999
Indiana University "Horizon Day Conference" on Networks and the Quality of Community Life	1997
Liason	
ACM liaison to the AAAS	
Co-Leader	
Finnish National Information Systems Doctoral Consortium	1992, 1995

PUBLICATIONS

BOOKS

Computers and Politics: High Technology in American Local Governments (with J. Danziger, W. Dutton, and K. Kraemer) New York: Columbia University Press, 1982.

Postsuburban California: The Transformation of Postwar Orange County, (with M. Poster and S. Olin) (editors) University of California Press (1991). [Winner of the Thomas Athearn Award from the Western Historical Society, 1992

A paperback edition with a new essay by the editors was issued in 1995.

Computerization and Controversy: Value Conflicts and Social Choices. (Edited, with Charles Dunlop). San Diego, Academic Press (1991).

Computerization and Controversy: Value Conflicts and Social Choices. (2nd edition.). San Diego, Academic Press (1996). [Most of the materials for this book are new. It also includes over 120 pages of new articles that I have written about the major organizing themes.]

Building Online Communities in the Service of Learning Editors: Sasha Barab & Rob Kling; James Gray. Cambridge University Press. (in press)

BOOK CHAPTERS

"Computers and Social Power" in *Ethical Issues in the Use of Computers*, Johnson, Deborah G. and John W. Snapper (Eds) Wadsworth Publishing Co. 1985 (reprinted from *Computers and Society*, 5(3) (Fall 1974): -6-11)

"Computing as Social Action: The Social Dynamics of Computing in Complex Organizations" *Advances in Computers*, vol. 19 (pp. 250-327) (with W. Scacchi) New York, Academic Press 1980.

"The Social and Institutional Meanings of Electronic Funds Transfer Systems" Chapter 15 (pp. 183-195) in *Computers and Banking: Electronic Funds Transfer Systems and Public Policy* (ed. by) Kent Colton and Kenneth Kraemer, Plenum Press, New York, 1980.

"Social Issues and Impacts of Computing: A Survey of North American Research" pp. 148-199, in *Gesellschaftliche Auswirkungen der Informationstechnologie: Ein Internationaler Vergleich*, Uwe Kalben, Fritz Kruckeberg, and Jürgen Reese (eds.) Campus/Verlag, Frankfurt/New York, 1980.

"The Web of Computing: Computer Technology as Social Organization" pp. 1-90 *Advances in Computers*, vol. 21 (with W. Scacchi) New York, Academic Press, 1982.

"Social Goals in Planning and Development" pp. 221-237 in *New Office Technologies: Human and Organization-al Aspects*. Harry Otway and Malcolm Peltu (eds.) Francis Pinter Publishers, London, (1983).

"Printco" pp. 94-99 in *A Casebook for Management Information Systems*. (with S. Iacono) Henry C. Lucas (ed.) New York: McGraw-Hill (1986).

"Changing Office Technologies and the Transformation of Clerical Work (with S. Iacono) (Chapter 4, pp. 53-75) in *Computing and the Transformation of Work*, R. Kraut (editor) Lawrence Erlbaum (1987).

"Defining the Boundaries of Computing Across Complex Organizations. pp. 307-362 in *Critical Issues in Information Systems*, R. Boland and R. Hirschheim (eds.). John-Wiley. (1987).

"Why Organizations Adopt New Technologies." (with S. Iacono) in *Technology and Communication Behavior*, Fred Williams (ed.). Wadsworth Publishing Co. (1987).

- "Theoretical Perspectives in Social Analyses of Computerization" pp. 459-518 in *Perspectives on the Computer Revolution*. Zenon Pylyshyn and Liam Bannon (eds). Ablex Publishing Co. Norwood, N.J. (1989).
- "Occupational Power, Patterns of Desktop Computer Use, and Quality of Worklife" (with Suzanne Iacono, and Joey George). in *Desktop Information Technology: Organizational Worklife in the 1990s*. Kate M. Kaiser and Hans J. Oppeland (eds.) Elsevier/-North Holland. Amsterdam, 1990.
- "The Role of Training and Support in Desktop Computing" (with Joey George and Suzanne Iacono). in *Desktop Information Technology: Organizational Worklife in the 1990s*. Kate M. Kaiser and Hans J. Oppeland (eds.) Elsevier/North Holland. Amsterdam, 1990.
- "The Emergence of Postsuburbia" (with Mark Poster and Spencer Olin) pp. 1-30 in *Postsuburban California: The Transformation of Postwar Orange County*, Rob Kling, Mark Poster and Spencer Olin (editors) University of California Press (1991).
- "The Structure of the Information Economy." (with Clark Turner) pp. 92-141 in *Post Suburban California: The Transformation of Postwar Orange County*, R. Kling, M. Poster and S. Olin (editors) University of California Press (1991).
- "Computer Based Social Movements" (with S. Iacono) in *The Information Society: Evolving Landscapes*. Jacques Berleur, Andrew Clement, Richard Sizer, Diane Whitehouse (eds.) Springer Verlag, (1991).
- "Adapting Survey Methods to Study the Social Consequences of Computer-ization" in *The Information Systems Research Challenge: Survey Research Methods*. Kenneth L. Kraemer (Ed.). Harvard Business School Press, 1991.
- "Behind the Terminal: The Critical Role of Computing Infrastructure In Effective Information Systems' Development and Use." Chapter 10 (pp: 153-201) in *Challenges and Strategies for Research in Systems Development*. William Cotterman and James Senn (Eds.) New York, John Wiley. 1992.
- "Massively Parallel Computing and Information Capitalism" (with Isaac Scherson and Jonathan Allen). pp. 191-241 in *A New Era of Computing*. W. Daniel Hillis and James Bailey (ed.) Cambridge Ma: The MIT Press. 1992.
- "The Social Design of Worklife With Computers and Networks: An Open Natural Systems Perspective." Rob Kling and Tom Jewett. *Advances in Computers*, vol 39. Orlando, FL:Academic Press, 1994. (pp. 239-293)
- "Usability Versus Computability: Social Analyses by Computer Scientists." *Informatics, Organization and Society*, Savvas A. Katsikides (Editor). Vienna-Munich: Oldenbourg Verlag, Reihe OCG, Austrian Computer Society. (1994)
- "The Mobilization of Support for Computerization: The Role of Computerization Movements" (with S. Iacono) pp. 119-153 in *Ecologies of Knowledge: Work and Politics in Science and Technology*. Susan Leigh Star (ed). SUNY Press (1995).
- "Key Social Controversies About Computerization and Worklife." *Readings in Computer-Human Interaction: Towards the Year 2000*. Ronald Baecker, Jonathan Grudin, William A. Buxton, and Saul Greenberg (Eds). Morgan-Kaufman (1995).
- "Beyond the Edge: the Dynamism of Postsuburban Regions" (with Mark Poster and Spencer Olin) pp. vii-xx in *Postsuburban California: The Transformation of Postwar Orange County*, Rob Kling, Mark Poster and Spencer Olin (editors) University of California Press (paperback edition, 1995).
- "Information Entrepreneurialism Information Technologies and the Continuing Vulnerability to Privacy." (with Mark Ackerman and Jonathan P. Allen). in Rob Kling (Ed). *Computerization and Controversy: Value Conflicts and Social Choices*. (2nd edition.). San Diego, Academic Press (1996).

"Computerization Movements and Tales of Technological Utopianism" (with Suzanne Iacono) in Rob Kling (Ed). *Computerization and Controversy: Value Conflicts and Social Choices*. (2nd edition.). San Diego, Academic Press (1996).

"Institutional Processes in the Diffusion, Use and Impacts of Information Technology." pp. 347-356 in : Russell Belk, Nikhilesh Dohlakia, and Alladi Venkatesh (eds). (1996). *Consumption and Marketing: Macro Dimensions*. South-Western -Publishing Co.

"Analyzing Visions of Electronic Publishing and Digital Libraries." (Rob Kling and Roberta Lamb) in *Scholarly Publishing: The Electronic Frontier*. Gregory B. Newby and Robin M. Peek (Eds.) Cambridge Ma: The MIT Press. (1996).

"How the Marriage of Management and Computing Intensifies the Struggle for Personal Privacy." (with Jonathan P. Allen).pp. 104-131 in *New Technology, Surveillance and Social Control* David Lyon and Elia Zureik (Eds). University of Minnesota Press. (1996)

"Organizational Dimensions of Effective Digital Library Use." (with Lisa Covi) in Kiesler, Sara (Ed.) 1997. *The Culture of the Internet*. Mahwah, NJ: Lawrence Erlbaum Associates

"Coordination, Control, and the Intranet " in Kiesler, Sara (Ed.) 1997. *The Culture of the Internet*. Mahwah, NJ: Lawrence Erlbaum Associates

"Reading 'All About' Computerization: How Genre Conventions Shape Social Analyses pp. 19-46 in "*Reinventing Technology, Rediscovering Community: Critical Explorations of Computing as a Social Practice* Doug Schuler & Phil Agre (Eds). Norwood, NJ:, Ablex (1997)

"Content and Pedagogy in "Teaching About the Social Aspects of Computerization" in *The Impact of Information Technology: From Practice to Curriculum*. Y.J. Katz, D. Millin, and B. Offir (Eds). Chapman & Hall Pub Co. (1996 expected).

"Bits of Cities: How Utopian Visions Structure Social Power in Physical Space and Cyberspace. Rob Kling and Roberta Lamb in: *Urban Powers and Utopias in the World*, the Emmanuel Eveno (Ed.) Presses Universitaires du Mirail, in the series "Villes et territoires" (Towns & Territories). (1997).

"Shift or Drift?: A Closer Look at University Decision-Making Concerning the Transition from Paper to Digital Libraries." Lisa Covi & Rob Kling. in *Information Imagining: Meeting at the Interface*, Edited by Milton Wolf, Pat Ensor, and Mary Augusta Thomas. ALA Press. (1998).

"The Shaping of Electronic Media in Supporting Scientific Communication: The Contribution of Social Informatics". Rob Kling and Geoffrey McKim. in *Electronic communication and research in Europe*. Ian Butterworth and Erich Neuhold (Eds.) European Commission. <http://academia.darmstadt.gmd.de/seeheim/thebook/index.html>

"IT and Organizational Change in Digital Economies: A Socio-Technical Approach" 2000. (Rob Kling & Roberta Lamb). Pp. 295-324 in Brian Kahin and Erik Brynjolfsson (eds). *Understanding the Digital Economy -- Data, Tools and Research*. The MIT Press.

also in *Computers & Society* (Sept. 1999) 29(3):17-25

"Computerization Movements: The Rise of the Internet and Distant Forms of Work. Suzanne Iacono and Rob Kling." Pp 93-136 in JoAnne Yates and John Van Maanen (Eds.) ., *Information Technology and Organizational Transformation: History, Rhetoric, and Practice*. Sage, 2001

"Transforming Coordination: The Promise and Problems of Information Technology in Coordination. Rob Kling, Kenneth L. Kraemer, Jonathan P. Allen, Yannis Bakos, Vijay Gurbaxani and Margaret Elliott. in: *Coordination Theory and Collaboration Technology*. Tom Malone, Gary Olson, and John Smith (Eds). Mahwah, NJ: Lawrence Erlbaum. (2001).

"Students' Difficulties in a Web-Based Distance Education Course: An Ethnographic Study." (with Noriko Hara). Pp: 62-84. in *Digital Academe: New Media and Institutions in Higher Education and Learning* William H. Dutton and Brian D. Loader (Eds.). London: Taylor & Francis/Routledge, 2002

Critical Professional Discourses About Information and Communications Technologies and Social Life in the U.S.. pp: 1-20 in Klaus Brunnstein and Jacques Berleur (Eds.): *Human Choice and Computers: Issues of Choice and Quality of Life in the Information Society*. Kluwer Academic Publishers, 2002.

"Group Behavior and Learning in Electronic Forums: A Socio-technical Approach" Rob Kling and Christina Courtright. in *Building Online Communities in the Service of Learning* Editors: Sasha Barab & Rob Kling; James Gray. Cambridge University Press. (written, book is in process)

"Electronic Journals, the Internet, and Scholarly Communication." Rob Kling & Ewa Callahan. *Annual Review of Information Science and Technology* (ARIST), -(volume 37) Blaise Cronin and Debora Shaw (Eds.) Information Today, Inc. Medford, NJ (in press)

JOURNAL AND REFEREED CONFERENCE ARTICLES (Selected)

"A Paradigm for Reasoning by Analogy", *Artificial Intelligence*, 2 (Winter, 1972):147-178.
also in *Proceedings of the 2nd International Joint Conference on Artificial Intelligence*, London, September, 1971.

"Reasoning by Analogy as an Aid to Heuristic Theorem Proving" , *Proceedings of the IFIP Conference*, Lubiana, Yugoslavia, September, 1971.

"Towards a Person-Centered Computer Technology", *Proceedings, 1973 ACM National Conference*, Atlanta, Georgia, August 1973.

Silverman Julian, Maurice Rappaport; Hopkins HK; Ellman G; Hubbard R; Belleza T; Baldwin T; Griffin R; and Rob Kling. "Stress, Stimulus Intensity Control, and the Structural Integration Technique." *Confinia Psychiatrica*, 1973, 16(3):201-219.

"Fuzzy PLANNER" J. *Cybernetics*, 4(2) (April-June 1974):105-122.

"A Problem-List of Issues Concerning Computers and Public Policy", McCracken, et. al (co-author) *Communications of the ACM*, 17(9) (Sept. 1974):495-503.

"Future Cities Survey Research Design for Policy Analysis" (with Danziger, Dutton, Kraemer, and Mood) *Socioeconomic Planning Sciences*, 10(5) (October 1976)

"A Survey of Local Government EDP Practices" (with Danziger, Dutton, King, and Kraemer) *Governmental Finance*, 6(3)(August 1977):42-51.

"The Social Dynamics of Technical Innovation in the Computing World" (With Elihu Gerson) *Symbolic Interaction*, 1(1) (Fall 1977):132-146.

"The Organizational Context of User-Centered Software Design" *MIS Quarterly*, 1(4) (December 1977):41 - 52. also in:

Introduction to Business Data Processing, Harold Podell and Madeline Weiss (eds.) Computer Society Press, Silver Springs Md. 1980. *Software Development Environments*, Anthony I. Wasserman (ed.) Computer Society Press, Silver Springs Md. 1981 and *Management Information Systems*, (2nd. ed.), M.J. Riley (ed.), San Francisco, Ca.:Holden-Day, 1981.

"Information Systems in Public Policy Making: Computer Technology and Organizational Arrangements" *Telecommunications Policy*, 2(1)(March 1978):22-32.

"Electronic Funds Transfer Systems and Quality of Life" *Proceedings of the National Computer Conference*, vol. 47:191-197. AFIPS Press, Montvale, N.J., 1978

"Patterns of Segmentation and Intersection in the Computing World" (with Elihu Gerson) *Symbolic Interaction*, 1(2)(Spring 1978):24-43.

"Automated Welfare Client-tracking and Service Integration: The Political Economy of Computing" *Communications of the ACM*, 21(6)(June, 1978):484-493.

"Value Conflicts and Social Choice in Electronic Funds Transfer Systems Developments" *Communications of the ACM*, 21(8)(August 1978):-642-657. also in
Computers and Society, 11(3) (Summer 1981):23-39. and
Information Technology: Social Issues, Ruth Finnegan, Graeme Salaman, and Kenneth Thompson (Eds.)
London: Hodddard and Stoughton, 1987.

"Six Models for the Social Accountability of Computing" *Information and Privacy*, 1(2)(December 1978): also in *Computers and Society*, 9(2)(Winter 1978):8-18.

"Automated Information Systems as Social Resources in Policymaking" *Proceedings 1978 National ACM Conference* (December, 1978):666-674.

"Alternative EFT Developments and Quality of Life" *Telecommunications Policy*, 3(1)(March 1979):52-64.

"Recurrent Dilemmas of Routine Computer Use in Complex Organizations" (with Walter Scacchi) *Proc. National Computer Conference*, vol. 48:107-115, AFIPS Press, Montvale, N.J., 1979.

"Introduction to the EFT Symposium" *Communications of the ACM*, 22(12)-(Dec. 1979).

"Passing the Digital Buck: Unresolved Value and Social Issues in EFT Developments" (with K. Lundegaard) *Society & Transactions*, 17(2) (Jan/Feb 1980). Editor, special issue of *Society on The Social Accountability of Computing*. January, 1980.

"Social Analyses of Computing: Theoretical Perspectives in Recent Empirical Research" *Computing Surveys*, 12(1)(March 1980):61-110. also in *Information Age*, 4(1) (January 1982):25-55.
and translated into Greek for "Computer Pages" by A. Tsakiris (ISBN:960-7421-00-0; Athens, 1994).

"Social Issues and Impacts of Computing: From Arena to Discipline" *Proc. Second Conference on Computers and Human Choice* (Vienna, June 1979) Amsterdam, North Holland Publishing Co., 1980.

"Computer Abuse and Computer Crime as Organizational Activities" *Computers and Law Journal*, 2(2)(Spring 1980):403-427. also in:
Information & Privacy 3(5)(September 1981).
Edited & revised for *Computerization and Controversy* (1991) as "When Organizations are Perpetrators: The Conditions of Computer Abuse and Computer Crime"

"Models for the Social Accountability of Computing" *Telecommunications Policy*, 4(3) (Sept. 1980):166-182.

"Maintaining Equity in EFT Systems" (with John King and Kenneth Kraemer) *Proc. Third International Conference on Information Systems 1982*.

"Citizen Orientation of Automated Information Systems" *Information Age*, 4(4)(October 1982):215-2-23.

- "Value Conflicts in the Deployment of Computing Applications: Cases in Developed and Developing Countries" *Telecommunications Policy*, 7(1)(March 1983):12-34.
 Edited and revised for *Computerization and Controversy* (1991)
- "Technology and Society: A Complex Marriage" *IEEE Spectrum*, 20(11) (November 1983):114.
- "Incorporating Social Values in the Design of Computer-based Information Systems." *Information Resources Management*, 1(3)(November 1983):24-27.
- "Value Conflicts in Public Computing Developments" *Information Society*, 3(1)(19-84): 1-38.
- "Office Routine: The Automated Pink Collar" (with S. Iacono) *IEEE Spectrum*, 21(6) (June 1984):73-76.
- "Assimilating Social Values in Computer-based Technologies" *Telecommunications Policy*, (June 1984): 127-147.
- "The Politics of Efficiency: The Mobilization of Computing in Complex Organizations" *Proc. Fifth International Conference on Information Systems*. Tucson, Arizona. (November 1984).
- "The Control of Information Systems Development After Implementation" (with S. Iacono) *Communications of the ACM*, 27(12) (December 1984) 1218-1226.
- "Computing as an Occasion for Social Control"(with S. Iacono) *Journal of Social Issues*, 40(3) (1984):77-96.
- "Computerization as an Ongoing Social and Political Process" *Proceedings of Conference on Development and Use of Computer-based Systems and Tools*. Aarhus Denmark. August 1985. Part II:309-328.
- "The Political Character of Computerization in Service Organizations: Citizen's Interests or Bureaucratic Control" (with K. Kraemer) *Computers and the Social Sciences* 1(2)(April/June 1985):77-90.
- Editor, special issue of *The Information Society on Democracy in an Information Society*. 4(1/2), 1986.
- "The Struggle for Democracy in an Information Society" *The Information Society* 4(1/2)-(19-86):1-7.
- "The Mobilization of Support for Computerization: The Role of Computerization Movements" (with S. Iacono) *Social Problems*, 35(3)(June 1988):226-243.
 also as *Computerization Movements* Chapter 19, pp 213-236 *Computers, Ethics and Society*, David Ermann, Mary Williams & Claudio Guitierrez (ed.) Oxford University Press, (1990).
- "Computer Systems as Institutions: Social Dimensions of Computing in Organizations" pp:101-110, *Proceedings of the 9th Annual Conference on Information Systems*, Minneapolis, MN, December 1988.
- "Desktop Computerization and the Organization of Work." (with Suzanne Iacono) in *Technologies de l'Information et Societie* 1(1)(1988):57-90.
 also in *Computers in the Human Context: Information Technology, Productivity, and People*, Tom Forester (ed.) pp. 335-356. Oxford UK: Basil Blackwell and Cambridge, MA:The MIT Press, 1989.
- "The Institutional Character of Computerized Information Systems" (with S. Iacono) *Office: Technology and People*. 5 1 (1989):7-28.

- "Implementing Desktop Computing, Infrastructure, and Quality of Worklife." (with Stephen J. Lepore, Suzanne Iacono, and Joey George). *Proceedings of the 10th Annual Conference on Information Systems*, Boston MA, December 1989.
- "Making the Computer Revolution" (with S. Iacono) *Journal of Computing and Society*. 1(1) (1990):43-58. Also in *Computerization and Controversy* (1991)
- "The Work Group Manager's Role in Developing Computing Infra-structure. (with Tom Jewett). *Proceedings of the 5th Conference on Office Information Systems*, Cambridge MA, April 1990.
- "Reading 'All About' Computerization: How Genre Conventions Shape Social Analyses" in *Directions in Advanced Computer Systems, 1990*. 1990.
- "Computerization, Social Transformations, and Quality of Life" *Proceedings of the ACM Conference on Computers and the Quality of Life*. Washington, DC. September, 1990.
- "Desktop Computerization as a Continuing Process" (with Mary Zmuidzinas and Joey George). *Proceedings of the 11th Annual Conference on Information Systems*, Copenhagen, December 1990.
- "More Information, Better Jobs?: Occupational Stratification and Labor Market Segmentation in the United States' Information Labor Force." *The Information Society* 7(2) (1990):77-107.
- "Computerization and Social Transformations" *Science, Technology and Human Values*. 16 (3)(Summer 1991):342-367.
- "Reply to Woolgar and Grint: A Preview" *Science, Technology and Human Values*. 16 (3)(Summer 1991):379-381.
- "The Dynamics of Computerization in a Social Science Research Team: A Case Study of Infrastructure, Strategies, and Skills" (with Tom Jewett). *Social Science Computer Review*. 9(2)(Summer 1991):246-275.
- Control Over Desktop Computing, Infrastructure, and Quality of Work Life. (with Stephen J. Lepore, Suzanne Iacono, and Joey George). *J. Information Technology Management* II(2)(1991):1-14
- "Cooperation, Coordination and Control in Computer-Supported Work." *Communications of the ACM* 34(12)-(-December 1991):83-88.
- "Audiences, Narratives and Human Values in Social Studies of Science." *Science, Technology and Human Values*. 17(3) (Summer 1992):349-365.
- "When Guns Smash Bone: Can Social Technical Systems Be Reduced to Social Relationships"?. *Science, Technology and Human Values*. 17(3) (Summer 1992):381-385.
- "How Coordination Processes Influence CIM Development" (with Werner Beuschel) Brödner, P. and W. Karwowski (eds.): *Ergonomics of Hybrid Automated Systems - III. Proceedings of the 3rd International Conf. on Human Aspects of Advanced Manufacturing and Hybrid Automation*, August 26-28 1992, Gelsenkirchen, Germany.
- "Information Systems in Manufacturing Coordination: Economic and Social Perspectives" (with Kenneth L. Kraemer, Jonathan Allen, Yannis Bakos, Vijay Gurbaxani, and John King). *Proceedings of the International Conference on Information Systems*. Dallas TX, Dec. 1992.
- "Studies of Computerization in Social Life: How Genre Conventions Shape Our Discourse." *Technologies de l'Information et Societe* 4(2)(1992):205-237.
- "Controversies About Computerization and the Character of White Collar Worklife." (with C. Dunlop) *The Information Society*. 9(1) (Jan-Feb, 1993):1-29. Also in *Automatica Y Informatica*. 25(#3/#4)(1992):16-30.

- "Organizational Analysis in Computer Science." *The Information Society*. 9(2) (Mar-May, 1993):71-87
also pp. 18-37 in: *Social Issues in Computing: Putting Computers in Their Place*, Thomas Finholt and Charles Huff (Ed.). McGraw Hill, 1994.
- "Computerization and Workplace Transformations" (with Werner Beuschel). pp:395-399. *Work with Display Units '92 : Selected Proceedings of the Third International Scientific Conference on Work With Display Units, Berlin German, Sept 1-4, 1992*. New York:North Holland 1993.
- "Designing Effective Computing Systems in a Web of Social and Technical Relations" *Human Computer Interaction* 9(1)(1994):86-90.
- "Introduction to the Special TOIS Issue on Social Science Perspectives on Information Systems." *ACM Transactions on Information Systems*. (July 1994). (Special Issue editor)
- "Digital Library Design for Organizational Usability" (with Margaret Elliott). pp:146-155, *Proc. Digital Libraries '94 Conference*. (June 19-21, 1994 College Station Texas). John L. Schnase, John J. Leggett, Richard K. Furuta, and Ted Metcalfe. (Conference Proceedings also published electronically on the World Wide Web URL: <http://atgl.WU-S-T-L-e-du/DL9-4>.)
- "Reading 'All About' Computerization: How Genre Conventions Shape Social Analyses" *The Information Society* 10(3)(1994):147-172.
- "Technology, Ideology and Social Transformation: The Case of Computing and Work Organization" (M. Zmuidzinas and Rob Kling) *Revue' Internationale de Sociologie* #2-3(1994):28-56.
- "How Do Office Workers Learn about Computing?." (with Joey F. George and Suzanne Iacono) *Information Technology and People* (1994) 6(4)249-269.
- "Controversies About Electronic Journals and Scholarly Communication: An Introduction." *The Information Society*. 11(4)(1995):243-246.
- " Learning in Context: Extensively Computerized Work Groups As Communities-Of-Practice. (with George, J.F. and Iacono, S. *Accounting, Management and Information Technology*. 5(3/4)(1995), 185-202.
- "Electronic Journals and Legitimate Media in the Systems of Scholarly Communication." (with Lisa Covi). *The Information Society*. 11(4)(1995):261-271. Reprinted in *The Journal of Mediated Communication*
- "Organizational Dimensions of Effective Digital Library Use: Closed Rational and Open Natural Systems Models." (Lisa Covi and Rob Kling) *J. American Society of Information Science*. 47(9)(Sept. 1996):672-689
- "Boutique and Mass Media Markets: Intermediation, and the Costs of On-Line Services." *The Communication Review*. (1996).
- "Synergies and Competition Between Life in Cyberspace and Face-to-face Communities." *Social Science Computer Review*. 1996 Spring, 14(1):50-54.
- "The Internet for Sociologists" *Contemporary Sociology*. 26(4)(July, 1997):434-444
- "Organizational Usability of Digital Libraries: Case Study of Legal Research in Civil and Criminal Courts." (with Margaret Elliott). *J. ASIS* 48(9) (Sept 1997):1023-1035.
- "Social Informatics in Information Science: An Introduction." 1998. Rob Kling, Howard Rosenbaum, and Carol Hert]. *JASIS* 49 (12) (Oct 1998):1047-52

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“Learning about Information Technologies and Social Change: The Contribution of Social Informatics.” 2000. *The Information Society* 16(3): 217-232

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"Reconceptualizing Users as Social Actors in Information Systems Research" (with Roberta Lamb) *MIS Quarterly*. (conditionally accepted for publication).

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Routine Decision-making: The Future of Bureaucracy. Michael Inbar. in *Knowledge* 3(2)(December 1981):279-283.
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Before the Computer: IBM, NCR, Burroughs, and Remington Rand And the Industry They Created, 1865-1956. by James Cortada. in *Contemporary Sociology*, 1994. (with Roberta Lamb).

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Computers, Ethics, and Social Values. Deborah G. Johnson and Helen Nissenbaum (eds). for *Minds and Machines: Journal of Artificial Intelligence, Philosophy and Cognitive Science*. 1997.

Trapped in the Net: The Unanticipated Consequences of Computerization. by Gene I. Rochlin. *American Journal of Sociology*. (July 1998).

Valuing Technology: Organizations, Culture, and Change, by Janice McLaughlin, Paul Rosen, David Skinner, and Andrew Webster. London: Routledge, 2001 *American Journal of Sociology*. (2002)

The Internet Galaxy: Reflections on the Internet, Business, and Society by Manuel Castells Oxford University Press *Academe* (2002) (the magazine of the AAUP).

OTHER PUBLICATIONS

Computers, Society, and Law: The Role of Legal Education, ed. by Joseph E. Leininger and Bruce Gilchrist. AFIPS Press, Montvale, New Jersey. 1973. (Contributor)

"Notes on the Social Impacts of AI," *SIGART Newsletter*, (October 1973) No. 42:35-40.

"Humanizing Information Systems: A Report from Stanley House" T. Sterling et.al. *Communications of the ACM* 17:11 (Nov.1974):609--612. (Contributor)

"Computers and Social Power." *Computers and Society*, 5(3) (Fall 1974):-6-11.

"EFTS: Social and Technical Issues" *Computers and Society*, 7(3) (Fall 1976):3-10. also in *Computers and Law Report* 8(1)(February, 1977):317-335.

"The DoD Common High Order Programming Language Effort (DoD-1): What Will the Impacts Be?" (With Walter Scacchi) *SIGPLAN Notices*, 14(2)(Feb. 1979):29-43.

"Taxonomy on Social Issues and Impacts of Computing" in *Taxonomy for Computer Science* (ed. by Anthony Ralston (ed.) Montvale, N.J.:AFIPS Press, 1980. (Contributor)

"Three Syllabi for Upper Division Undergraduate Courses on the Social Issues and Impacts of Computing." *Computers and Society* 12(4)(Fall 1982):16-25.

"The New Wave of Academic Computing." in *Outlook*, v19 (1,2) (Spring/Summer 1986):8-14. also in *SIGUCC Newsletter*, 16(4)(Winter 1986): 16-21.

"Computing for our Future in a Social World" *Communications of the ACM*, 36(2)(February 1993):15-17. Also in *Impact!* (April 1993):24-26.

"Fair Information Practices with Computer Supported Cooperative Work." *SIGOIS Bulletin* (July 1993): 28-31.

"Organizational Informatics and Computer Science." *Bulletin of the American Society for Information Science*. 19(5):(June/July 1993):11-18.

"SIGCAS' Crisis and Its Role in Advancing Social Analysis" *Computers and Society* 24(1)(March 1994):10-18.

"Organizational Analysis and Organizational Informatics in Computer Science" 1995. pp. 267-278 in *Encyclopedia of Computer Science and Technology*. Vol. 33 Allen Kent and James G. Williams. (Eds). New York:Marcel Dekker.

"Constructing an Analytical Anthology" *Computers and Society* 24(1)(March 1994):28-32.

"Digital Library Design for Organizational Usability." *SIGOIS Bulletin* (1994) 15(2), p. 59-

"Beyond Philia and Phobia: Research on the Psychological Impact of Technology" *Computers and Society* 24(1)(March 1994):7-8.

"Digital Library Use in Social Context" *SIGOIS Bulletin* 16(2)(December 1995):17-18.

"Human Centered Systems in the Perspective of Organizational and Social Informatics" Chapter 5 of *Human Center Systems*. For the National Science Foundation. Thomas Huang and James Flanigan (Editors). 1997. (Co-authored with Leigh Star)

"Human Centered Systems in the Perspective of Organizational and Social Informatics" Rob Kling and Susan Leigh Star *Computers and Society* 28(1)(March 1998):22-29.

"What is Social Informatics and Why Does it Matter?" *D-Lib Magazine*. January, 1999
<http://www.dlib.org:80/dlib/january99/kling/01kling.html>

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"Social Informatics" in *Encyclopedia of Library and Information Science* Marcel Dekker. (in press)

PUBLISHED ABSTRACTS

"The Social Dimensions of Computerization" Plenary Lecture. Abstract in *Proc. 6th Annual Conference of the ACM Special Interest Group on Computer-Human Interaction*. Toronto. April 1987.

DISSERTATION

"Reasoning by Analogy and Heuristic Problem Solving: A Case Study" Supervised by Professor Edward Feigenbaum and published as Stanford Artificial Intelligence Report #147; August, 1971.

UNPUBLISHED TECHNICAL REPORTS

University of California, Irvine:

"Social Choice and Unresolved Technical Problems in Electronics Funds Transfer Systems" (June, 1977) ICS TR #103

"The Use and Impacts of Automated Document Preparation: An Empirical Assessment" (with J. Giordano) (May, 1978) ICS TR #122

"The Role of Computing in White Collar Work" (May, 1978) PPRO WP-78-64

"The Impacts of Computing on the Work of Managers, Data Analysts, and Clerks" (November 1978) PPRO WP-78-64.

"The Political Character of Computing Developments: Citizen's Interests and Government Services" (with Kenneth Kraemer) (May 1981).

"Maintaining Social Equity in the Use of Electronic Funds Transfer" (with Kenneth Kraemer and John King) PPRO Working Paper WP179.

"Value Conflicts in the Deployment of Computing Applications: Cases in Developed and Developing Countries" PPRO Working Paper WP189.

"Value Conflicts in Public Oriented Computing Developments." PPRO Working Paper WP194.

Artificial Intelligence Center, Stanford Research Institute:

"The Study of Automatic Theorem Proving Programs" (with R. Yates and B. Raphael) (1972)

"The PDP-10 LISP Trace Package" (1970)

"Design Implications of Resolution Strategies" (1970)

"The QA3.5 User's Manual" (with T. Garvey) (1970)

"Generating Deviant Sentences with a Transformational Grammar"(1968)

"Analogy and Representation" (1966)

**SELECTED
ACADEMIC
SERVICE**

(Indiana University)

Director, MIS Degree Program	1996-present
President's Committee on a new School of Information Technology	1997-1998
School of Informatics Advisory Committee	1999-present
University Telecommunications Task Force	1997-2000
SLIS Promotion and Tenure Committee	1996-present
SLIS PhD Committee	1997-1999
SLIS' Task Force on Program Marketing	1997-1998
SLIS School Web Committee	1997

**PROFESSIONAL
ASSOCIATIONS**

Association for Computing Machinery (ACM)
American Sociological Association
Society for the Social Study of Science (4S)
American Society for Information Science (ASIS)
Association for Information Systems (AIS)
Informs

**PAPERS READ
AND COLLOQUIA**

(Selected, 1989-2001)

1989 "Survey Research Methods for Studying Computerization and Work" Harvard Conference on Survey Research Methods, Western Office of the National Academy of Sciences, Irvine, Ca. February.

1989 "Patterns of Desktop Computer Use, and Quality of Worklife." Invited Address, Canadian Association for the Advancement of Science, April.

1989 "Occupational Power, Patterns of Desktop Computer Use, and Quality of Worklife." IFIP-Workshop on Desktop Information Technology. Ithica, New York, June.

1989 "Institutional Dimensions of Information Systems" Social Science Research Council Workshop on Social Studies of Computing. June.

1989 "What Social Studies of Computing Teach us About Groupware." Xerox Palo Alto Research Center Conference on Groupware, Palo Alto, Ca. August.

1989 "Computability vs. Usability: Two Major Paradigms in Computer Science International Federation of Information Processing Societies, Triennial Conference, San Francisco, Ca. September.

1989 Keynote address: "Computerization and Social Transformations: Society for the Social Studies of Science. Costa Mesa, Ca. November.

1989 "Implementing Desktop Computing, Infrastructure, and Quality of Worklife." 10th International Conference on Information Systems, Boston MA, December.

1990 "Information Systems and the Transformation of Organizations" Florida International University. January.

1990 "The Work Group Manager's Role in Developing Computing Infrastructure." 5th Conference on Office Information Systems, Cambridge MA. April.

1990 "Computerization and the Transformation of Work." Invited Address -- Behavior Science Day, AT&T Bell Labs, June.

1990 "Reading 'All About' Computerization." Conference on Directions in Advanced Computing. Boston, August.

1990 "Computerization and the Transformation of Work" ACM Conference on Computerization* and the Quality of Life. Washington, DC. September.

1990 "Desktop Computerization as a Continuing Process." 11th International Conference on Information Systems, Copenhagen, December.

1991 "The Role of Infrastructure in Developing and Using Information Systems." University of Notre Dame de la Paix, Namur Belgium.

1991 "Organizational Issues and Continuing Controversies about Telecommuting" Invited address, Conference on Telecommuting: A Different Way to Work. Irvine, Ca.

1991 "Orange County as a Post-Suburban Region." Featured Address, Annual Awards Dinner, Orange County Chapter of the American Institute of Architects.

1992 "Desktop Computerization and the Transformation of Work." Invited Speaker, Doctoral Conference on the Social Dimensions of Informa-tion in Organizations. University of Laval, Quebec.

1992 "The Meaning of Postsuburbanism" Public address, UCI, Mini-conference on "PostSuburban Orange County: Its Transformation Since World War II"

1992 "Coordination Issues in Complex Information Systems" NSF Workshop on Coordination and Collaboration Technologies.

1992 "Coordination Issues in Complex Information Systems" Institute for Safety and Systems Management - USC

1992 "Web Models for Analyzing Information Systems in Organizations." Finnish National Doctoral Consortium. University of Tampere, Finland.

1992 "Computerization and Social Transformation" Keynote Talk, Conference Honoring the 25th Anniversary of Jarvyskala University. Jarvyskala, Finland.

1992 "Computerization and Social Transformation" Department of Computer Science, University of Toronto.

1992. Panel Chair: "Controversies About Privacy and Open Information in CSCW." Conference on Computer Supported Cooperative Work, 1992. Toronto Canada

992. Information Systems in manufacturing: Social and Economic Perspectives. Thirteenth International Conference on Information Systems, Dallas, Texas.

1992. The Role of Social Issues Research in Information Systems. Thirteenth International Conference on Information Systems, Dallas, Texas.

1993. Organizational Informatics in Computer Science. Invited Talk. Computer Science and Telecommunications Board – National Academy of Science.. Beckman Center of the National Academies of Science and Engineering.

- 1993 Computerization and Coordination in Manufacturing. School of Business Administration, University of Michigan. Ann Arbor.
- 1993 Coordination and Organizational Strategy with Complex Information Systems. Talk and poster session at NSF Workshop on Coordination and Collaboration Technologies.
- 1994 "Theories of Computerization and Coordination in Manufacturing." School of Business Administration, University of Southern California.
- 1994 "A Scholar as Author, Reader, Editor, Educator, Publisher and Gopher in Academic Publishing," Society for Scholarly Publishing Annual Conference, San Francisco.
- 1994 "Who's Gonna Get It?: The Meanings and Conditions of Universal Access to Computer Networks Within the National Information Infrastructures." Public lecture (sponsored by the School of Library and Information Science), UC-Berkeley.
- 1994 "Social Aspects of Computer Networks Use Within National Information Infrastructures." Keynote Address, Fifth International Conference on Information Management. Tamkang University, Taiwan.
- 1994 "Social Dimensions of National Information Infrastructure" Invited talk for Information Policy Staff, Executive Yuan, Taiwan.
- 1994 "Digital Library Design for Organizational Usability" *Digital Libraries '94 Conference*. (June 19-21, 1994 Texas A&M University, College Station Texas.
- 1994 "Which Way is Up?: The Opportunities, Crisis, and Uncertainty in the Rise and Digital Libraries" Public Lecture (Sponsored by the Departments of Computer and Information Sciences and Sociology, the University Library and the Academic Computing Center), American University.
1994. "A Scholar as Author, Reader, Editor, Educator, Publisher and Gopher in Academic Publishing," Conference on Trends in Scholarly Publishing and Academic Libraries. University of Charleston.
- 1995 "Who's Gonna Get It?: The Meanings and Conditions of Universal Access to Computer Networks Within the National Information Infrastructures." Bay Area Round Table of Software Institute - UC Irvine
- 1995 "Information Technology, Management Practices, and Unemployment" Symposium on Managing with Technology. School of Business. University of Denver.
- 1995 "The New Roles of Information Technology in Scholarly Communication" MIS Department, School of Management, Boston University.
- 1995 "The New Roles of Information Technology in Scholarly Communication" Conference on Computing and the Social Sciences. University of California, San Diego.
- 1995 "Digital Shift or Digital Drift?: Transitions From Paper Media to Electronic Publishing and Digital Libraries in North American Universities" Association for Information Systems Americas Conference, Pittsburgh Pa.
- 1995 "Organizational Informatics as an Emerging Field" Department of Informatics, Umea University, Sweden (Sept)
- 1995 "Communicative Properties of the Internet and Traditional Media" Department of Information Science, Tampere University (Finland). (Sept)
- 1995 "Computerization and Journalist Work Practices: How Newsroom Incentive Structures May Influence the Use of Information Technologies" Conference on Journalism. Tampere University (Finland) (Sept)

- 1995 Institutional and Organizational Aspects of the Usability of Digital Libraries. Allerton Institute (UIUC) -- How We Do User-Centered Design and Evaluation For Digital Libraries: A Methodological Forum' (Oct)
- 1996 "Digital Shift or Digital Drift?: Transitions From Paper Media to Electronic Publishing and Digital Libraries in North American Universities" HICCS'96 (Maui)
- 1996 "Digital Libraries, Communications, and Community Life" UCLA - (National Science Foundation) Workshop on Social Aspects of Digital Libraries. (February)
1996. "Content and Pedagogy in Teaching About Social Informatics" - IFIP TC-3 + TC-9 Conference, Jerusalem. (Keynote talk) (March)
1996. "Electronics and the Bright or Dim Future of the University" (invited address). Workshop on Information Systems Research and Development (WISRD'96) Lake Arrowhead, Ca (April)
- 1996 "Scholarly Communication and Information Technology Use in Social Context" ASIS mid-year Conf. - San Diego. (June)
- 1996 "Report on '1995 Allerton Institute -- How We Do User-Centered Design and Evaluation For Digital Libraries: A Methodological Forum' ASIS mid-year Conf. - San Diego.
- 1996 "What Kind of Digital Shift?: Theorizing the Transitions from Working With Paper Media to Electronic Publishing and Digital Libraries." Lazerow Lecture, Indiana University
- 1996 "Social Informatics in Information Science and Information Systems" -- Institute for Research on Information Systems. Gothenburg. (Plenary Address)
- 1996 Co-Chair and Rapporteur: "The Politics of Digital Libraries" Allerton Workshop on the Social Aspects of Digital Libraries (UIUC)
- 1996 Discussant for Best Paper ("Cyberbalkanization" by Eric Brynolfssen and Mark Van Alstine.) International Conf. On Info Systems. December - Cleveland (Dec)
- 1997 "Synergies and Tensions in the Design of Community Networks for Community Development" Indiana University "Horizon Day Conference" on Networks and the Quality of Community Life. (February)
- 1997 "The Internet and Future Communication Choices for the University" A Public Lecture. Florida State University, Tallahassee. (April)
- 1997 The Business Press and Discourses of IT-Enabled Organizational Change. Department of Information Systems, School of Business. Florida State University, Tallahassee. (April)
- 1997 "Computerization and the Changing Work Worlds of Librarians." Indiana Library Foundation Annual Meeting. Indianapolis. (May)
- 1997 "Social Science Research for Digital Information in the Next Decade." Invited Address for the Research Conference on Digital Libraries. Carnegie Mellon University. (June).
- 1997 "Cultural Models of IT-Enabled Organizational Change in Managerial Discourse. Annual Conference, Association for Information Systems. Indianapolis (August)
- 1997 "The Internet, Disciplinarity and Shifting Scholarly Communication Practices" Research Seminar. Telecommunication Department. Indiana University. (Sept.)
- 1997 Scholarly Communication via Publication in Multiple Media: Elements of a Policy Analysis. Graduate School of Library and Information Science, University of Illinois. (October)

- 1997 Beyond Academic Feudalism: Can Information Systems Faculties meet the Challenges of the New Millennium? Internation Conf. On Information Systems. Atlanta Ga..
- 1997 What is Social Informatics and Why Does it Matter? - Computer Science Dept, Indiana University
- 1998 What is Social Informatics and Why Does it Matter? - Ian Sharp Lecture. Faculty of Information Studies, University of Toronto.
- 1998 The Shaping of Electronic Media in Supporting Scientific Communication: The Contribution of Social Informatics. Seeheim, Germany. Sponsored by Academia Europea.
1998. What is Social Informatics and Why Does it Matter? Univ. of Edinburgh, also, at Napier University, Edinburgh, Information Systems Dept. London School of Economics Department of Information and Communications- Manchester Metropolitan University Science Studies (CRICT) – Brunel University
- 1998 Teaching Social Informatics: - Queen Margaret College, Edinburgh,
- 1998 Keynote talk for Methodologies for Developing and Managing Emerging Technology-Based Information Systems (British Computer Society) 'The Notion of Social Informatics'
- 1998 "Disciplining Electronic Scientific Publishing?" AAAS/ICSU Press/UNESCO Conference on Standards in Scientific Electronic Publishing. (Paris)
- 1999 (not filled in)
2000. Co-organizer, Mini-Track on Social Informatics, Association for Information Systems Conference. Long Beach, Ca.
2000. Electronic Scholarly Publishing and Changing Communication Practices. Workshop, University of Kansas.
2000. "The Internet in the Perspective of Social Informatics." Keynote Talk, Conference of the Association for Internet Research. University of Kansas.
2000. "A Bit More to IT: IT as a Socio-Technical Network." Conference of 4S/EASST Vienna Austria.
2001. 2000 "PubMedCentral's Remarkable Architecture." Conference of 4S/EASST Vienna Austria.
- 2000 "The Internet and the Strategic Reconfiguration of Libraries." Keynote talk, LAMA Institute, Palm Springs, Ca.
- 2001 "Learning from Social Informatics" Public Lecture, University of Toledo
- 2001 "The Internet in the Perspective of Social Informatics." Critical Studies of IT Group, University of Buffalo.
- 2001 "Learning from Social Informatics." University Research Festival, University of Buffalo.
- 2001 "E-Forums and Collective Behavior On-line in the Perspective of Social Informatics." National Webshop for Ph.D. Students. University of Maryland.
- 2001 "Learning from Social Informatics" Online-lecture/seminar (2 weeks) Doctoral Program, University of Catalonia..